

# Utelogy Accessibility Conformance Report

## WCAG Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** Utelogy U-Manage Cloud Application version 2.5

**Report Date:** April 4, 2022

**Product Description:** Utelogy U-Manage is the management portal that provides enterprise-wide visibility into rooms, equipment, issues, performance and usage. Because it can control any device, U-Manage helps you centrally manage your entire AV/UC infrastructure for better efficiency, cost savings, and improved up-time. It tracks all connected devices and delivers insights on those devices and the system as a whole so you can make more informed support and investment decisions to optimize the performance of your rooms and equipment.

**Contact Information:** [info@utelogy.com](mailto:info@utelogy.com)

**Notes:**

**Evaluation Methods Used:** The following testing was done on a Windows 10, Microsoft Accessibilities Options (Filter keys and Display/Contrast settings), and standard keyboard.

**Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report                                 |
|--|--|
| <a href="#">Web Content Accessibility Guidelines 2.0</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (Yes) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (Yes) |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <a href="#">1.1.1 Non-text Content</a> (Level A)                                     | Partially Supports | Some non-text content does not fully support screen reader software.   |
| <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)              | Not Applicable     |  |
| <a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)                               | Not Applicable     |  |
| <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A) | Not Applicable     |  |
| <a href="#">1.3.1 Info and Relationships</a> (Level A)                               | Partially Supports | Some form elements and data tables do not fully support screenreader software. Some headings are not in hierarchy order. |
| <a href="#">1.3.2 Meaningful Sequence</a> (Level A)                                  | Supports           |  |
| <a href="#">1.3.3 Sensory Characteristics</a> (Level A)                              | Supports           |  |
| <a href="#">1.4.1 Use of Color</a> (Level A)   | Supports           |  |
| <a href="#">1.4.2 Audio Control</a> (Level A)  | Not Applicable     |  |
| <a href="#">2.1.1 Keyboard</a> (Level A)   | Supports           |  |
| <a href="#">2.1.2 No Keyboard Trap</a> (Level A)                                     | Supports           |  |
| <a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)                     | Supports           |  |
| <a href="#">2.2.1 Timing Adjustable</a> (Level A)                                    | Not Applicable     |  |
| <a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)                                    | Not Applicable     |  |
| <a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)                     | Supports           |  |
| <a href="#">2.4.1 Bypass Blocks</a> (Level A)  | Supports           |  |
| <a href="#">2.4.2 Page Titled</a> (Level A)  | Supports           |  |
| <a href="#">2.4.3 Focus Order</a> (Level A)  | Partially Supports | Some elements do not maintain a logical focus order.   |
| <a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)                            | Supports           |  |
| <a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)                            | Supports           |  |
| <a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)                        | Supports           |  |
| <a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)                               | Supports           |  |

| Criteria  | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| <a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only) | Not Applicable    |                          |
| <a href="#">3.1.1 Language of Page</a> (Level A)          | Supports          |                          |
| <a href="#">3.2.1 On Focus</a> (Level A)                  | Supports          |                          |
| <a href="#">3.2.2 On Input</a> (Level A)                  | Supports          |                          |
| <a href="#">3.3.1 Error Identification</a> (Level A)      | Supports          |                          |
| <a href="#">3.3.2 Labels or Instructions</a> (Level A)    | Supports          |                          |
| <a href="#">4.1.1 Parsing</a> (Level A)                   | Supports          |                          |
| <a href="#">4.1.2 Name, Role, Value</a> (Level A)         | Supports          |                          |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <a href="#">1.2.4 Captions (Live)</a> (Level AA)                     | Not Applicable     |  |
| <a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)     | Not Applicable     |  |
| <a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)                | Supports           |  |
| <a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)     | Supports           |  |
| <a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)                  | Supports           |  |
| <a href="#">1.4.4 Resize text</a> (Level AA)                         | Supports           | Supports browser zoom, layout of the page might be compromised as large-scale zoom |
| <a href="#">1.4.5 Images of Text</a> (Level AA)                      | Supports           |  |
| <a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)                    | Supports           |  |
| <a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)         | Supports           |  |
| <a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)              | Partially Supports | Text spacing may not be in full compliance application-wide                        |
| <a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only) | Supports           |  |
| <a href="#">2.4.5 Multiple Ways</a> (Level AA)                       | Supports           |  |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <a href="#">2.4.6 Headings and Labels</a> (Level AA)                       | Supports           |  |
| <a href="#">2.4.7 Focus Visible</a> (Level AA)                             | Partially Supports | Some elements do not provide keyboard focus where keyboard operations are available. |
| <a href="#">3.1.2 Language of Parts</a> (Level AA)                         | Supports           |  |
| <a href="#">3.2.3 Consistent Navigation</a> (Level AA)                     | Supports           |  |
| <a href="#">3.2.4 Consistent Identification</a> (Level AA)                 | Supports           |  |
| <a href="#">3.3.3 Error Suggestion</a> (Level AA)                          | Supports           |  |
| <a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA) | Supports           |  |
| <a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)                  | Supports           |  |

### Table 3: Success Criteria, Level AAA

Notes:

| Criteria   | Conformance Level  | Remarks and Explanations                            |
|--|--------------------|---|
| <a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)              | Not Applicable     |   |
| <a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) | Not Applicable     |   |
| <a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)          | Not Applicable     |   |
| <a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)                        | Not Applicable     |   |
| <a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)                | Partially Supports | Not using aria-landmarks across the entire platform |
| <a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)                      | Partially Supports |   |
| <a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)               | Not Applicable     |   |
| <a href="#">1.4.8 Visual Presentation</a> (Level AAA)                      | Partially Supports |   |
| <a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)            | Supports           |   |
| <a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)                  | Supports           |   |
| <a href="#">2.2.3 No Timing</a> (Level AAA)                                | Supports           |   |
| <a href="#">2.2.4 Interruptions</a> (Level AAA)                            | Supports           |   |
| <a href="#">2.2.5 Re-authenticating</a> (Level AAA)                        | Supports           |   |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| <a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only)                    | Supports           |   |
| <a href="#">2.3.2 Three Flashes</a> (Level AAA)                        | Supports           |   |
| <a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only) | Supports           |   |
| <a href="#">2.4.8 Location</a> (Level AAA)                             | Supports           |   |
| <a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)             | Supports           |   |
| <a href="#">2.4.10 Section Headings</a> (Level AAA)                    | Supports           |   |
| <a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only)                 | Partially Supports | Not all touch-targets meet these requirements for mobile  |
| <a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 only) | Supports           |   |
| <a href="#">3.1.3 Unusual Words</a> (Level AAA)                        | Supports           | Helper text is available when necessary   |
| <a href="#">3.1.4 Abbreviations</a> (Level AAA)                        | Supports           | Abbreviations not currently in use  |
| <a href="#">3.1.5 Reading Level</a> (Level AAA)                        | Supports           | User guides with images and further descriptions of all parts of our platform can be downloaded |
| <a href="#">3.1.6 Pronunciation</a> (Level AAA)                        | Does not Support   | Not currently provided  |
| <a href="#">3.2.5 Change on Request</a> (Level AAA)                    | Partially Supports |   |
| <a href="#">3.3.5 Help</a> (Level AAA)                                 | Supports           |   |
| <a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)               | Supports           |   |

## Legal Disclaimer (Company)

© 2022 Utelogy Corporation. All rights reserved. The names of actual companies and products mentioned herein may be the trademarks of their respective owners. The information contained in this document represents the current view of Utelogy Corporation on the issues discussed as of the date of publication. Utelogy cannot guarantee the accuracy of any information presented after the date of publication. Utelogy regularly updates its websites with new information about the accessibility of products as that information becomes available.

This document includes material copied from or derived from the Web Content Accessibility Guidelines ([WCAG 2.0](#)).

Copyright © 2015 W3C® (MIT, ERCIM, Keio, Beihang). This document is not the Web Content Accessibility Guidelines (WCAG) and should not be used as a substitute for it. Excerpts of WCAG are referenced solely for purposes of detailing Microsoft's conformance with the relevant provisions. A full and complete copy of the Guidelines is available from the [W3C WAI](#).