

## El Camino College Success Story

### About:

Founded in 1947, El Camino College is situated on a beautiful and spacious 126-acre campus in Torrance, California. The college enrolls more than 27,000 students each semester, boasts a curriculum of over 850 highly regarded academic and career programs taught by exceptional faculty, and confers the associate degree each spring on some 1,200 students. El Camino College students enjoy a broad curriculum featuring nearly 2,500 different classes offered in some 850 different programs.

### Business Issues:

- Need to provide faculty with an AV Control Solution that is easy-to-use, transparent, and fits within faculty's pedagogical paradigm.
- Need to leverage existing IT infrastructure and virtualize their AV solution.
- Need to provide help-desk support to faculty that can fix most technical problems in a classroom.
- Need more smart classrooms without the expense of costly control equipment – to do *more* with less.

### Solution:

Utelogy helped the faculty of El Camino College bring their individual teaching styles to any given classroom. This was made possible because Utelogy is pure software that works on PC's and Macs. It can be hosted on El Camino College's own cloud, delivering AV control solutions to the individual teacher's laptops as part of their virtual desktop – it's theirs. All rooms have the same user interface, regardless of the amount of technology in a given classroom.

Since Utelogy is a cloud based AV Solution, it doesn't require expensive and quickly outdated proprietary AV hardware. Typical Utelogy deployments are half the cost of hardware-based solutions. Additionally, El Camino College can access new Utelogy AV features and functions, making it easy to evolve their AV requirements.

El Camino College now has the tools to completely control their AV technology. The easy to use Utelogy interface gave El Camino College the power to configure and customize their system in minutes - without having to call and schedule expensive programmers.

Installing the solution on El Camino's virtual servers and then delivering to the classrooms virtually thru their cloud, provided them the ability to support their faculty remotely, eliminating the time it took for support personnel to travel from classroom to classroom. Now, El Camino's support staff can manage their AV systems from anywhere in the world using simple system tools. And faculty have the confidence of knowing help is just a button push away.

Benefits:

- **Pedagogy** of the faculty – the faculty can teach based on their style, not the AV technology's style.
- **Happy faculty** – faculty loves it more than any other systems they've ever used.
- **Immediate savings** in terms of overall cost of control solution.
- Significant overall savings when **leveraging their IT infrastructure** instead of building new AV infrastructure.
- **Help-desk response capabilities** eliminating potentially several thousand hours per year of walking to rooms for help calls – Utelogy can fix problems remotely.
- **Not having to hire specialty contractors** to program and configure custom proprietary legacy systems.

Testimonials:

**John Wagstaff, Director of IT El Camino College and Board Member CISOA** (California Community College Chief Information Systems Officers Association)

*"Utelogy is a better user interface for faculty. It doesn't make them think about the technology. Its easy to use transparency makes faculty secure in the knowledge that they can use the room's technology and help is there when they need it. As smart classrooms get smarter, they touch the network and IT is dealing with the aftermath of the rapid expansion of these smart classrooms from the last several years. Utelogy's control and management solution is a non-proprietary, enterprise IT solution that solves that AV problem. We will now host control and help services for every classroom from a server cluster here on the main campus, delivering those services transparently on virtual desktops to the classrooms, allowing faculty to simply teach."*

**Howard Story, Faculty Coordinator of Media Services and Distance Education for El Camino College and Board Member of DETCHE** (Directors Educational Technology California Higher Education)

*"The college was looking at ways we could leverage our existing IT infrastructure. Utelogy's solution makes the smart classroom technology transparent so faculty can focus on what they do best, and it overlays nicely on our existing IT infrastructure. Utelogy gives everyone peace of mind – faculty because they can just teach, IT because they can embrace the solution as an architecture they know and trust, my team because they can better support the classroom and the faculty."*